

Cardno Limited

Quality Management Policy

The Cardno team is comprised of leading professionals who plan, design, manage and deliver sustainable projects and community programs. Our diverse skills and experience allow us to offer integrated services in ten market sectors, both locally and to clients across the globe.

Cardno has developed, and maintains, a global Quality Management System (QMS) for the provision of professional and management consultancy services which is applied to a broad range of physical and social infrastructure projects.

1. Objectives

The QMS is implemented and maintained in order to achieve the following objectives:

1. To control our work, minimise risk and ensure the effective planning and management of each project to meet our obligations to clients.
2. To maintain a high level of client satisfaction.
3. To achieve deliverables consistently on time, within budget and in a manner which meets client requirements, while providing technically appropriate and socially responsible solutions that conform to contractual and regulatory requirements.
4. To develop staff competencies and accountability through appropriate training and development programs.
5. To support the company's growth strategies.
6. To utilise audits and corrective actions to improve business processes.
7. To ensure corrective actions are monitored and acted upon promptly in a manner that promotes continued improvement.
8. To maintain ISO 9001 certification for existing sites and to extend certification to other sites where appropriate.

The assurance of quality is integral to all work undertaken by Cardno and is practised by all staff in their daily activities with a focus on delivering outstanding outcomes for our clients.

A handwritten signature in black ink that reads "Ian Ball".

Ian Ball
CEO and Managing Director
September 2018